

March 16, 2020

Dear Clients:

During these uncertain times, we at Insurors of Texas want to reinforce to you our commitment to meeting the needs of you, your family, and your business.

We are closely monitoring information from the Centers for Disease Control and adjusting our procedures accordingly. In an effort to limit the spread of the coronavirus, we are having as many employees as possible work from home. We will remain open and have a limited staff who will continue to work from our offices in Waco and Temple. We are taking increased precautions as well for those who will continue to come in to our offices.

We are working to limit the number of interactions we have in person with our clients, including postponing, rescheduling, or re-working the way we do open enrollments. We realize doing this is less than ideal, but we appreciate your understanding.

We feel confident about the procedures that we have put in place in order to have staff working remotely. This is obviously new to all of us, however, and there may be things we have missed. If you have what you consider to be an unreasonably delayed response from anyone in our organization, please let us know so that we can fix the situation. I can be reached at 254-759-3838 and gchase@insurors.com; Krispen Thielepape can be reached at 254-759-3790 and krispent@insurors.com; or Karla White can be reached at 254-759-3736 and kwhite@insurors.com.

Sincerely,



George Chase
President