



SCOTT & WHITE HEALTH PLAN

Customer Service Authorization for Release of Information

Scott & White Health Plan is required by the HIPAA privacy law to receive authorization before releasing individual private health information. The contract holder/member may sign & check the information to be released. For minors, if someone other than a parent or legal guardian is the contract holder, the parent or legal guardian should sign and check the information to be released.

I hereby authorize the following information to be released from the record of:

Member's Name: _____ DOB: _____
Member's ID #: _____
Address: _____
City: _____ State: _____ Zip: _____
Telephone #: () _____

PLEASE CHECK INFORMATION TO BE RELEASED

- Billing/ Premium Information
- Application /Eligibility Information
- Claims information for Customer Service (verbal information only)
- General Benefits
- Benefits Determinations/ Prior Approvals (verbal information only)
- Other (specify) _____

Member's SS #: (optional) _____

Please list who this information is to be released.

TO: _____ Relationship: _____
Address: _____
City: _____ State: _____ Zip: _____

FROM: Scott and White Health Plan, 2401 S. 31st St., Temple, TX 76508

I understand that to the extent any Recipient of this information, as identified above, is not a "covered entity" under Federal or Texas Privacy law, the information may no longer be protected by Federal and Texas Privacy law once it is disclosed to the Recipient and, therefore, may be subject to re-disclosure by the Recipient.

I understand that I may revoke this authorization in writing at any time except to the extent that Scott and White Health Plan has already relied on this authorization. I understand that I may revoke this authorization by providing Scott and White Health Plan a written request for revocation stating my intent to revoke this authorization.

This authorization will expire upon the earlier of 12 months from date of signature, or the date or event specified here:

I understand that the information released is for the specific purpose stated below and may not be provided in whole or in part to any other agency, organization, or person.

Purpose of Disclosure:

Attorney/Legal Personal Use (at the request of the individual) Other (specify) _____

Printed Name of Enrollee or Legal Representative _____

Relationship to Enrollee _____

Signature of Enrollee or Legal Representative _____

Date _____

****This release would not meet the requirements for HSD, SRCARE, or Claims Release of Information****
6/27/08 sk